Welcome to Old Dominion University. My name is Dr. Ellen Neufeldt, the Vice President of Student Engagement & Enrollment Services. It is my pleasure to introduce you to this division. We serve as a resource for more than 24,000 enrolled students as well as alumni and future Monarchs by seamlessly connecting recruitment, engagement, and active learning services.

From admissions and student activities to graduation and lifelong career management services, our units are here to support the mission of the university and to serve and partner with you. We aim to engage every student to achieve success and we will realize this goal by partnering across the campus. We look forward to collaboratively impacting learning with you.

And here is how you can reach me. My campus phone number is 757-683-6085 and my e-mail is eNeufeld @odu.edu.

As a student-centered educational partner, Student Engagement & Enrollment Services impacts the learning environment through an innovative signature experience that seamlessly connects recruitment, engagement, active learning, and student success.
Core Values

• **Exemplary Service**
  We value exemplary service, believe serving others is a noble and worthy endeavor, and strive to achieve excellence in every service interaction. We adhere to the Old Dominion University Service Standards, and demonstrate service behavior that is consistently professional, ethical, respectful, knowledgeable, responsive, and collaborative.

• **Collaboration**
  We value partnerships with those inside and outside the University as a means to advance learning, achieve shared goals, and build a stronger sense of community.

• **Diversity/Inclusion**
  We value the history, traditions, and culture of all members of the university community; promote cultural competency and a supportive environment; and celebrate the unique contributions, similarities and differences of all individuals.

• **Student Success**
  We value the personal and professional success of every student, promote student learning and achievement in our service delivery, and believe in keeping students and their success at the forefront of our decision-making process.

• **Learning**
  We value the integration of academic learning and student development to promote the simultaneous advancement of cognitive understanding and a sense of personal maturity and interpersonal effectiveness, and we continuously educate students, faculty and staff through proactive collaboration and professional expertise.

• **Innovation**
  As part of ODU, we value forward-thinking, the creative use of technology, and the employment of systematic inquiry to advance
student success and continually improve our programs and services.

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**Service Portfolio**

Let me list the services for you:
- Admissions (Undergraduate, Graduate, and International)
- Career Management Center (CMC)
- Center for Major Exploration
- Counseling Services
- Educational Accessibility
- Enrollment Management
- Financial Aid
- Housing and Residence Life

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**Service Portfolio, cont.**

We also have
- Intercultural Relations
- New Student and Parent Programs
- Recreation and Wellness
- Student Activities and Leadership
- Student Conduct & Academic Integrity
- Student Financial Aid
- Student Health Services
- Student Ombudsperson Services
- Women’s Center
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SEES also serves as a resource, not only to students, but also to faculty and staff.

- Service Learning
- Academic Orientation
- Educational Accessibility Services
- Conduct & Academic Integrity Services
- Student Crisis, and
- Assessment & Planning are just a few of the resources available to you.

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In SEES, we are committed to serving as a faculty and staff partner, and we provide a wide variety of resources for ODU faculty and staff. From academic orientations to prepare students for your classrooms to partnering in student conduct and academic integrity, we want to assist and be an available resource to you. If you are thinking of doing a service learning project we are available to assist in coordinating the right activity to compliment you class. Listed are just a few areas, we are available as a resource for you.

CLOSE:
And again, I want to welcome you to Old Dominion University. Please let us know how we can support and partner with you in your efforts to engage your students.